



# TRANSFERABLE LIFETIME WARRANTY AND SUPPORT

AT SHARIFSTONE®, WE STAND BEHIND THE QUALITY AND DURABILITY OF OUR PRODUCTS, ENSURING YOUR PEACE OF MIND WITH OUR RESIDENTIAL TRANSFERABLE LIFETIME WARRANTY. OUR COMMITMENT IS THAT THE MATERIAL WILL BE FREE FROM MANUFACTURING DEFECTS AND PERFORM AS ENGINEERED FOR ITS SERVICE LIFE, PROVIDED IT WAS PROPERLY INSTALLED BY A LICENSED AND AUTHORIZED SHARIFSTONE® FABRICATOR/INSTALLER AND MAINTAINED WITH CARE AS INSTRUCTED BY OUR GUIDELINES.

THIS WARRANTY IS DESIGNED TO ADDRESS CLAIMS MADE BY THE ORIGINAL CONSUMER PURCHASER OF SHARIFSTONE® SURFACES. IN THE RARE EVENT OF A MANUFACTURING DEFECT, SHARIFSTONE® WILL, AT ITS OPTION, REPAIR OR REPLACE THE DEFECTIVE SHARIFSTONE® SURFACES. NOTABLY, OUR LIMITED WARRANTY IS TRANSFERABLE, PROVIDING ADDED VALUE THAT EXTENDS BEYOND THE INITIAL OWNERSHIP.

## **I. WARRANTY COVERAGE**

OUR RESIDENTIAL TRANSFERABLE LIFETIME WARRANTY GUARANTEES THE ORIGINAL RESIDENTIAL OWNER/PURCHASER THAT SHARIFSTONE® SURFACES WILL BE FREE FROM MANUFACTURING DEFECTS AND WILL PERFORM AS ENGINEERED FOR THE ENTIRE LIFETIME OF THE PRODUCT. THIS COVERAGE BEGINS FROM THE DATE OF INSTALLATION IN YOUR RESIDENTIAL HOME, AS LONG AS IT'S INSTALLED BY A LICENSED AND AUTHORIZED SHARIFSTONE® FABRICATOR/INSTALLER AND MAINTAINED ACCORDING TO OUR GUIDELINES.

## **II. WHAT IT COVERS IN DETAIL**

OUR WARRANTY ENCOMPASSES SHARIFSTONE® SURFACES PURCHASED FROM AN AUTHORIZED SHARIFSTONE® INSTALLER/DEALER AND INSTALLED IN YOUR RESIDENCE LOCATION BY AN AUTHORIZED INSTALLER. IT APPLIES TO SURFACES THAT HAVE BEEN MAINTAINED IN ACCORDANCE WITH SHARIFSTONE® SURFACES CARE AND MAINTENANCE GUIDELINES, AS WELL AS MEETING ACCEPTED STANDARDS FOR ENGINEERED QUARTZ SURFACES.

### **DETAILED COVERAGE:**

- DEFECTS ARISING FROM THE MANUFACTURING PROCESS.
- AN INSPECTION WILL BE CONDUCTED FOR CLAIMS ON INSTALLED SURFACES WITHIN THE WARRANTY PERIOD.
- IF IDENTIFIED AS MANUFACTURING DEFECTS, THE WARRANTY INCLUDES THE REPLACEMENT OF THE SURFACE WITH THE SAME MATERIAL OR AN EQUIVALENT ONE AT THE TIME OF THE CLAIM.



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## III. WHAT IS NOT COVERED BY THIS WARRANTY

THE LIMITED WARRANTY DOES NOT COVER DEFECTS OR DAMAGES RESULTING FROM IMPROPER USE, CARE, MAINTENANCE, FABRICATION, OR INSTALLATION. ADDITIONALLY, EXCLUSIONS INCLUDE MODIFICATIONS, COVERINGS, OR TREATMENTS, ALONG WITH SCRATCHES, NORMAL WEAR AND TEAR, TEMPORARY MARKINGS, STAINING, DISCOLORATION, FADING, AND MINIMAL CHIPS. VARIANCES IN COLOR, SHADE, SIZE, OR SHAPE, AS WELL AS THE DISTRIBUTION OF THE PATTERN OF THE NATURAL QUARTZ OR NATURAL VARIATIONS IN BACKGROUND TONE, ARE ALSO NOT COVERED.

### SPECIFIC EXCLUSIONS:

SPECIFICALLY, THE WARRANTY DOES NOT COVER CRACKS DUE TO FORCE OR OTHER IMPACTS, ABNORMAL USE AND CONDITIONS, OR COMMERCIAL APPLICATIONS. IT ALSO EXCLUDES DAMAGES RELATED TO UNPAID MATERIALS, VANDALISM, OR RELOCATION OF MATERIAL. MATERIAL THAT WAS INSPECTED UPON DELIVERY AND ACCEPTED AS DEFECT-FREE, RENTAL USE, BENDING, CURVING, OR OTHER CREATIVE USE OF THE STONE DURING OR AFTER INSTALLATION, MODIFICATIONS ALTERING THE LOAD OR OTHER CAPACITY OF THE MATERIAL THAT COULD RESULT IN STRUCTURAL FAILURE, AND MATERIAL THAT HAS BEEN MILLED OR REDUCED IN THICKNESS ARE NOT COVERED. ADDITIONALLY, INSTALLATION IN ANY OUTDOOR APPLICATION EXPOSED TO ELEMENTS, MISHANDLING, IRREGULAR USE, MISUSE, OR PHYSICAL OR CHEMICAL ABUSE OR EXPOSURE, AND DIRECT OR SUSTAINED HEAT OR COLD, SUDDEN OR RAPID CHANGES IN TEMPERATURE OR THERMAL SHOCK ARE EXCLUDED. ABUSE, EXCESSIVE FORCE, OR ABRASIVE OR CORROSIVE SUBSTANCES ARE ALSO NOT COVERED.

### ADDITIONAL EXCLUSIONS:

**SHOWERS, STEAM SAUNAS, TILING, FLOORING, OR CLADDING APPLICATIONS:** THESE APPLICATIONS OFTEN INVOLVE CONDITIONS, USES, OR ENVIRONMENTS THAT MAY SUBJECT THE SHARIFSTONE® SURFACES TO EXCESSIVE MOISTURE, STRESS, OR OTHER FACTORS BEYOND THE SCOPE OF NORMAL RESIDENTIAL USE. THE WARRANTY DOES NOT EXTEND TO DAMAGES INCURRED UNDER SUCH SPECIFIC APPLICATIONS.

**VERTICAL SURFACES APPLICATION:** VERTICAL APPLICATIONS CAN SUBJECT THE MATERIAL TO DIFFERENT STRESSES AND CONDITIONS, MAKING THEM MORE PRONE TO POTENTIAL ISSUES THAT ARE NOT COVERED UNDER THE WARRANTY.

**NON-STANDARD APPLICATIONS OTHER THAN IN RESIDENTIAL KITCHENS AND BATHS:** SHARIFSTONE® SURFACES ARE DESIGNED AND TESTED FOR STANDARD RESIDENTIAL KITCHEN AND BATH APPLICATIONS. ANY USE BEYOND THESE STANDARD APPLICATIONS IS CONSIDERED NON-STANDARD AND IS NOT COVERED BY THE WARRANTY.

SHARIFSTONE® PROUDLY OFFERS A LIFETIME WARRANTY, UNDERSCORING OUR COMMITMENT TO THE LONGEVITY AND QUALITY OF OUR SURFACES. NO REGISTRATION IS NEEDED – YOUR WARRANTY COVERAGE IS EFFECTIVE FROM THE DATE OF INSTALLATION. WE APPRECIATE YOUR TRUST IN SHARIFSTONE®, AND FOR ANY INQUIRIES OR SUPPORT, PLEASE DON'T HESITATE TO CONTACT US. THANK YOU FOR CHOOSING SHARIFSTONE® FOR A LIFETIME OF ENDURING QUALITY.

